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| Date | 03-Nov-22 |
| Team ID | PNT2022TMID02771 |
| Project Name | Project - Customer Care Registry |
| Maximum Marks | 4 marks |

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| s.no | Test  Case  id | Feature  Type | component | Test  description | Input  test  Data | Actual  output | Expected output | remarks |
| 1 | TC –  RG 01 | Functional | Register  page | register for the application by entering email, password | test@gmail.com  \*\*\*\*\* | Registration successful | Registration successful | pass |
| 2 | TC –  SI 01 | Functional | Login  page | log into the application by entering email & password | test@gmail.com  \*\*\*\*\* | Login successful | Login successful | pass |
| 3 | TC –  ST 01 | UI | Dashboard  page | view my history of tickets of the user |  | All the tickets are displayed | All the tickets are displayed | pass |
| 4 | TC –  SI 02 | Functional | Dashboard | can logout |  | Go to sign page | Sign in page displayed | pass |
| 5 | TC –  ST 02 | Functional | Create Ticket page | create new ticket | Ticket Title  Ticket description | Ticket  created | Ticket  created | pass |
| 6 | TC –  ST 03 | Functional | Dashboard  page | can delete ticket |  | Ticket deleted | Ticket deleted | pass |
| 7 | TC –  ST 04 | Functional | Home page | can use chatbot |  | chatBot initiated | chatBot initiated | pass |
| 8 | TC –  ST 05 | Functional | Tickets page | updates on tickets is being sent to email |  | email received successfully | email received successfully | pass |